PARTICIPANT JOURNEY

PRE RELEASE
CONTINUUM OF CARE
Probation discusses the individual needs and interests with the inmate. If alternative services are not needed, a referral is sent to the RESET program.

A MULTI-DISCIPLINARY TEAM CREATES REFERRALS FOR:
• Custodial Treatment
• Education
• RESET Program

RESET JOB READINESS
PROBATION FACILITATES WORKSHOPS
Probationer receives an overview of the RESET program and the enrollment process.
Probationer participates in small group job readiness workshops including:
• Interviewing Skills
• Dressing Appropriately
• Workplace Communication
• Completes a CalJOBS registration
• Budget Planning

SUPPORT SERVICES
ALLEViating OBSTACLes TO EMPLOYMENT
Based on need, probationer receives the following:
• Bus Passes
• Food Vouchers
• Tattoo Removal
• Haircuts
• Hygiene Kits
• Assistance with California ID Fees

TRANSITION TO EC
PROBATIONER-LEVEL SERVICES
Probationer is referred to Employment Connection, where they receive an overview of job placement and training services, then complete program intake including:
• Right to Work Documents
• Selective Service Verification
• Orientation of ECC/JCC Services

Upon completing Job Readiness training, the probationer transitions to Phase 2.

ACTIVE ENROLLMENT
PARTICIPANT COMPLETES ENROLLMENT
The participant continues regular interaction with Probation and meets his or her personal Career Coach. Together they complete a(n):
• Career Assessment
• Individual Employment Plan (IEP)

In addition, the Career Coach provides support services, helps address any existing obstacles, and makes referrals to other services.

FRESH START
POSITIVE SELF PERCEPTION
Participants attend Fresh Start workshops to develop confidence and receive guidance on how to explain a conviction to a potential employer, the process of expunging records, and goal setting.
In addition, they attend Job Squad workshops to interact with local employers who present on job opportunities and other information related to their workplace.

BUSINESS ENGAGEMENT
EARN & LEARN TRAINING
Participant and the Business Resource Specialist work together to secure job placement or a training site.
Participants are offered:
• Transitional Jobs
• On-the-Job Training
• Job Placement
• Temporary Jobs

TRAINING
TRAINING CREDENTIALS
Participants have the opportunity to enroll into these certification programs within high-demand industry sectors:
• Pre-Apprenticeships
• Forklift Certifications
• OSHA Certifications
• Career and Technical Education Programs

TEAM FOLLOW-UP
DUAL CASE MANAGEMENT
To ensure the participant is prepared to stay committed to the IEP and Career Pathways Plan, the team works with them on the items below:
• Employment verification
• On-going review of plan, including educational/vocational needs
• Address job retention challenges
• Job replacements as needed
• Reengagement
• Supportive services

JOB RETENTION
SUSTAINING EMPLOYMENT
Once the participant has sustained, or strived to sustain, employment for 90 days or more, they stay connected to their dedicated BRS and probation officer to:
• Receive additional supports, if needed
• Provide updates on their progress

REENGAGEMENT
If the participant is unable to retain a job, they will receive:
• Re-employment Services
• Job Referrals and Job Counseling
• Additional Soft-Skills Training

STAYING CONNECTED
CONTINUED SUPPORT
The RESET team ensures the participant has completed their IEP goals, and they continue with case management and evaluation regularly.

This program is designed to not only prevent recidivism, but also to equip prior offenders with the tools to be self-reliant, contributing members of the community.

If participants retain employment and meet Probation requirements, they may qualify for reduced supervision.

REVOlving SERVICES
CONSISTENT CONTACT WITH PROGRAM STAFF
COLLABORATION + FOLLOW-UP BY ALL PARTNERS
COMMITMENT TO THE CONTINUUM OF CARE

PARTICIPANT SERVICE DELIVERY FLOW CHART